Why do customers recommend Kayentis for operational excellence?

More than 95% of Kayentis customers recommend Kayentis for its:

- Customer-centric approach
- End-to-end project management excellence
 - Operational scalability
 - Strong data management expertise
 - Logistics and helpdesk capabilities

Discover more in the infographic below!

WHY DO CUSTOMERS RECOMMEND **KAYENTIS FOR OPERATIONAL EXCELLENCE?** Kayentis recommendation rate = 95%* CUSTOMER-CENTRIC END-TO-END PROJECT **OPERATIONAL** MANAGEMENT EXCELLENCE SCALABILITY **APPROACH** Early cross-functional review of every protocol (Medical, Operations, and Product team) for a targeted project proposal and implementation Willingness to go the extra mile Strong processes to streamline set-up. maint ance, and close-out activities Solution-oriented to always find Highly qualified and clinically focused Project Managers (PhD, PharmD, MSc) the best practices for any project Business Unit operational organization able to adapt to rises in activity Project management lead according to the study requirements: Lessons-learned approach for Project managers highly knowledgeable on electronic implementation and continuous improvement Automation for faster study start-up questionnaire migration principles Partner with Linguistic Validation Agencies (LVA) for questionnaire translations, Strong portfolio performance Screenshot tool shared with LVA partners Questionnaire library monitoring (Key Performance licensing, and screenshot validation Logistics automation for fast device Indicators) Flexible set-up with programmed edit checks & score calculations to meet protocol requirements preparation Dedicated governance team to ensure Years of partnership with LVAs guaranteeing alignment with client standards and Project managers are side-by-side with client team until study close-out activities expectations are complete streamlined comm inication and processes **STRONG DATA** LOGISTICS AND MANAGEMENT EXPERTISE **HELPDESK CAPABILITIES** Data management services provided throughout the study: • Worldwide logistics deployment with dedicated Data managers involved from the very start and specialized carrier companies Robust functionalities to ensure robust data management Dedicated process for China throughout the study Customization of patient and site documentation Continuous database review and cleaning (e.g., user guides) Aligned with Good Clinical Practice (GCP) and regulatory expectations

*survey of Kayentis clients conducted in 2023

24/7 Helpdesk capabilities for patients and sites



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🕊 Kayentis Download the infographic

Ask us for a demo

Key Words:

- eCOA
- DCT
- Data management
- Operational excellence
 - ePRO
 - clinical trial

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