

Everything your sites need to feel comfortable when their patients use the Kayentis BYOD solution to collect eCOA data

WHAT IF...



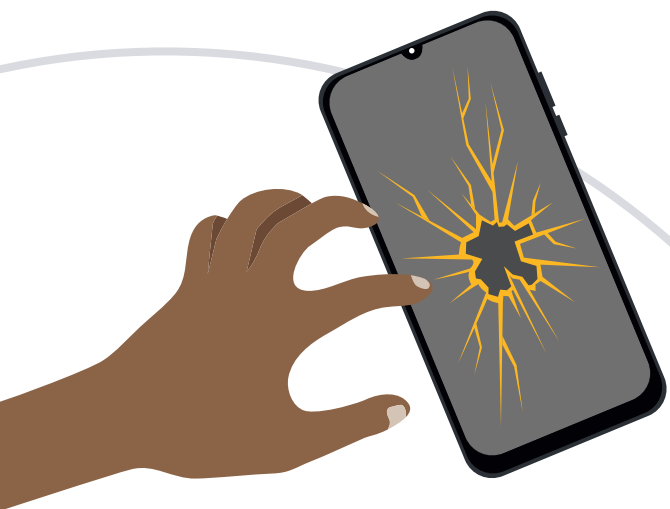
...a patient experiences an issue with downloading or using the Clin'form App?

They can contact the Kayentis helpdesk, and benefit from the exact same services as if they had a provisioned device



...a patient fears using the Clin'form App on their own smartphone will be more difficult than on a provisioned device?

The same app with the same display is used for both personal devices and provisioned devices. Patients are supported throughout the clinical trial thanks to a dedicated user guide, directly available in the app, in their own language



...a patient breaks or loses their smartphone during the study?

Sites can temporarily activate a web back-up option, so the patient can complete their questionnaires from any web browser



...a patient doesn't want to use their own smartphone for the study?

Site staff can provide them with a provisioned device at any time



...a patient worries about privacy or security risks associated with using their own smartphone?

No data is stored on the device: the Clin'form App stores data online and ensures the same level of security as provisioned devices. The solution is secure and all data transfers are encrypted