

Kayentis

Dedicated to eCOA and patient engagement

#12 eCOA COMMITMENT: Kayentis is a real eCOA partner!

kayentis · Sunday, December 11th, 2016

Because it's always more interesting to work with a strong eCOA partner, Kayentis enjoys a Net Promoter Score of 93% from its customers



We enjoy a Net Promoter Score of 93% from our customers:

- We have an expert team & proactive study management.
- Customers consider us to be the most flexible eCOA company.
- We quickly resolve any challenge that may impact study performance, site, patient satisfaction, and DB lock.
- We have a quick turnaround of data.
- We have clear scalability and easy access to management.
- We have a focus and commitment to on-time & on-budget delivery.
- Our end users (ie sites) are very satisfied and consider our solution superior to other providers.

“What I like with Kayentis is the proactiveness of teams and their willingness to go the extra mile”. Project Manager, Top 3 Pharma.

// [Click here](#) //

To know more about our customer satisfaction survey.

[Discover the tip #11.](#)

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