

The results are in!



85% of clients asked would recommend Kayentis' services!



Rapid growth and **diversification** of clients brought new **challenges** this year, so we are proud to have maintained a **super standard of client satisfaction!**

What they're saying...



In comparison to other vendors, our clients rate us as:



90%



Equal, better, or best products and services

89%



Equal, better, or best rates of proactivity and reactivity



98%



Equal, better, or best value for money

“The team are very pleasant and patient working through complicated design parameters and attentive to individual country needs in a large, global study.”

“You have done an excellent job in guiding us through all the steps from the very beginning. From the start we had very tight timelines but you really made it happen, perfectly on time, no delay! You have been a key player in helping us to adhere to our commitment to the PDCO (EMA). I have rarely seen such flexibility and commitment from a 3rd party vendor. [...] You have really gone beyond expectations with regards to responsiveness, document turn-around time, quality, resolving any issues and fulfilling the clinical team requirements. Excellent job!”



kayentis

www.kayentis.com

