

IT PRODUCTION OFFICER M/F - Grenoble

KAYENTIS is a software solutions provider specialized in pharmaceutical clinical trials.

Our core competence is in patient data capture and processing (eCOA) solutions.

With 14 years of global experience in eCOA, Kayentis has supported more than **200 clinical trials** in **75 countries** with more than **70,000 patients**. Its head office is located in Meylan, near **Grenoble**; Kayentis is also present in **Boston** and we have opened a subsidiary in **Tokyo** in 2020.

Joining Kayentis' teams means choosing a fast-growing company committed to improving clinical trials and the **well-being of its employees**.

KAYENTIS is growing! Develop your career with us!

Join an international, cohesive and dynamic team and develop new skills!

The **Production Officer permanent position** is based near Grenoble (Meylan, France).

Your Mission :

As member of the production team, you are the guarantee of the good exploitation of Kayentis solution and underlying customer platforms by :

- ✓ Performing deployments : Installations, configurations, change management, software upgrades...
- ✓ Supervising and monitoring deployed Kayentis solution and its technical environments
- ✓ Handling exploitation or customer requests & incidents alongside with support teams
- ✓ Installing & upgrading software, and solution components
- ✓ Managing technical resources (equipment, softwares, sizing...) to match operational activity needs
- ✓ Working in interaction with Kayentis operational teams
- ✓ Collaborating to project and processes improvements

Your profile :

- ✓ Bac + 2 level or equivalent with specialization in computer science
- ✓ Experience of minimum 2 years in a similar environment
- ✓ Good technical fluency in IT is essential, including systems and network administration
- ✓ An experience in a similar position in an IT department is a plus
- ✓ You demonstrate rigor and reliability in execution
- ✓ You demonstrate an analytical mind
- ✓ Your English level is fluent & technical



Kayentis

Dedicated to eCOA & Patient Engagement

Your benefits :

- ✓ Meal vouchers
- ✓ Flexible working hours
- ✓ Bonuses
- ✓ Bicycle allowance

Are you interested in this opportunity? Contact us and send us your CV at career@kayentis.com

For more information about **Kayentis**, visit our [career page](#), or have a look at our [employee satisfaction survey results](#). Make sure to follow us on the social media platforms below for the latest news and updates about **Kayentis**:

