

IT PRODUCTION MANAGER M/F - Grenoble

KAYENTIS is a software solutions provider specialized in pharmaceutical clinical trials.

Our core competence is in patient data capture and processing (eCOA) solutions.

With 14 years of global experience in eCOA, Kayentis has supported more than **200 clinical trials** in **75 countries** with more than **70,000 patients**. Its head office is located in Meylan, near **Grenoble**; Kayentis is also present in **Boston** and we have opened a subsidiary in **Tokyo** in 2020.

Joining Kayentis' teams means choosing a fast-growing company committed to improving clinical trials and the **well-being of its employees**.

KAYENTIS is growing! Develop your career with us!

Join an international, cohesive and dynamic team and develop new skills!

The **Production Manager permanent position** is based near Grenoble (Meylan, France).

Your Role and Responsibility:

The IT Production Manager is accountable for supervising the production platforms of Kayentis customers.

To achieve your goal, with the support of your team, as IT Production Manager:

- ✓ You guarantee the good quality of deployments by leading the validation stages of installations during the design phase and validation of products and projects
- ✓ You manage production deployments according to the planning
- ✓ You perform deployments (Installation of client platforms, change management, migrations of software components, etc.)
- ✓ You are in charge of monitoring business platforms
- ✓ You monitor the management of requests related to the exploitation of customer productions

As IT Production manager and Lead of the production team:

- ✓ You oversee or supervise Production Officers activities
- ✓ You organize the production activities (Qualification, deployments, requests, incidents)
- ✓ You work jointly with DevOps, IT, Programming, and software testing teams:
 - As an expert in the deployment process of our solution, you perform impact analysis related to changes in our software products on production and operating activities
 - You ensure the production and validation of documentation related to production activities in connection with other concerned departments
 - You ensure technical teams are trained on the documentation
- ✓ You anticipate the need for technical and material resource related to operational activities in connection with IT and other managers concerned
- ✓ You coordinate projects improving production and operating activities
- ✓ You are responsible for the implementation and compliance of the defined processes
- ✓

Your profile :

- ✓ IT/System engineer, with at least 5 years of experience in IT and/or devOps.
- ✓ You are comfortable with software infrastructure, with at least 2 years in IT production activities
- ✓ You have a successful experience in managing a team, with an appetite?? for people management and have strong leadership capabilities
- ✓ You are proficient in IIS and Tomcat environments, or equivalent
- ✓ Ideally you have experience in the pharmaceutical field and a knowledge of the regulation of clinical trials (Gamp5)
- ✓ You are customer oriented
- ✓ You are fluent in English with good writing capabilities in both French & English
- ✓ You demonstrate a good level of rigor and organization
- ✓ You own a strong team spirit and a good communication

Your benefits :

- ✓ Meal vouchers
- ✓ Flexible working hours
- ✓ Bonuses
- ✓ Bicycle allowance

Are you interested in this opportunity? Contact us and send us your CV at career@kayentis.com

For more information about **Kayentis**, visit our [career page](#), or have a look at our [employee satisfaction survey results](#). Make sure to follow us on the social media platforms below for the latest news and updates about **Kayentis**:

