



KAYENTIS is a software solutions provider specialized in clinical trials.

Our core competence is in patient data capture and processing solutions (eClinical Outcome Assessments = eCOA) and we are now expanding towards Decentralized Trials functionalities.

With 16 years of global experience in eCOA, Kayentis has supported more than **260 clinical trials** in **79 countries** with more than **90,000 patients**. Its head office is located in Meylan, near **Grenoble** (France), Kayentis is also present in **Boston** (USA) and **Tokyo** (Japan).

Joining Kayentis' teams means choosing a fast-growing company committed to improving clinical trials and the **well-being of its employees**.

KAYENTIS is growing! Develop your career with us!

Join an international, cohesive and dynamic team and develop new skills!

For more information about **Kayentis**, visit our [career page](#), or have a look at our [employee satisfaction survey results](#). Make sure to follow us on the social media platforms below for our latest news and updates:



CLINICAL PROJECTS OPERATIONS, MANAGER M/F

This permanent position is attached to the Direction of Operations near Grenoble (Meylan, France).

CONTEXT:

The Clinical BU Manager ensures the smooth conduct of projects of its Business Unit, during their setup, running and closing phases and guarantees the quality of service and maintenance of customer satisfaction.

He is also responsible of the management of the team of the Business Unit, involved in all phases of the projects.

YOUR ROLE:

- ✓ HR follow-up of multi-disciplinary collaborators (Clinical project managers, Clinical Data Managers, Programmers, Testers, Technical Project Manager)
- ✓ Respect of the team's training plans of the team members
- ✓ Monitors the business activity of its BU and provides the reporting to the Direction of Operations
- ✓ Manage the project forecast and anticipate recruitment or external resource needs, in collaboration with the Tech-PM and the Direction of Operations
- ✓ Participates in recruitments for its BU
- ✓ Stays informed of blocking or being discussed points with the client on ongoing studies, and arbitrates, makes project decisions alongside the study team
- ✓ Provides support to Clinical teams of its BU, participate in escalations with customers, and follow their resolution



- ✓ Ensures the quality of customer communication provided by the teams (Responsiveness, level of information, clarity, etc.)
- ✓ Relays important information to the Operations Department
- ✓ Collaborates with the Leads to ensure process improvements and capitalization of knowledge on each activity of the BU

YOUR PROFILE:

- ✓ Successful experience of at least 5 years in the field of clinical trials
- ✓ Managerial skills (Successful experience in multidisciplinary team management)
- ✓ Sense of organization, autonomy
- ✓ Ability to manage priorities
- ✓ Excellent interpersonal skills, team spirit
- ✓ Sense of customer relationship in the context of clinical trials
- ✓ **You master the English language fluently**

Are you interested in this opportunity?

>> Contact us and send us your CV at career@kayentis.com <<