



KAYENTIS is a software solutions provider specialized in pharmaceutical clinical trials.

Our core competence is in patient data capture and processing (eCOA) solutions.

With 16 years of global experience in eCOA, Kayentis has supported more than **220 clinical trials** in **79 countries** with more than **80,000 patients**. Its head office is located in Meylan, near **Grenoble**; Kayentis is also present in **Boston** and **Tokyo**.

Joining Kayentis' teams means choosing a fast-growing company committed to improving clinical trials and the **well-being of its employees**.

KAYENTIS is growing! Develop your career with us!

Join an international, cohesive and dynamic team and develop new skills!

For more information about **Kayentis**, visit our [career page](#), or have a look at our [employee satisfaction survey results](#). Make sure to follow us on the social media platforms below for our latest news and updates:



IT support Engineer - Boston

The IT support engineer **permanent position** is based near in Boston, MA (USA). Within the IT organization you are directly reporting to the IT Manager based in France

YOUR MISSION:

Within the growing Boston office, you will be in charge of assisting and training US employees.

You are in charge of all local infrastructures.

You will provide technical assistance to employees on various projects to improve and develop infrastructures and implement tools to meet internal needs and guarantee optimal quality of service for customers.

- ✓ End User Workplace management (50%)
 - PCs and Phone provisioning
 - Technical assistance and training of users
 - Securing computer stations and data

- ✓ Hosting administration (50%)
 - Administration and maintenance of M365 environment
 - 1st / 2nd line of support on Hosting environments (Windows and Linux Servers, Containers hosted on Azure)



YOUR PROFILE:

- ✓ With a higher education background (Bsc or equivalent) in computer science, you have at least 3 years of experience in System Administration.
- ✓ Knowledge of Windows and Linux systems and administration (Servers and workstations) is required.
- ✓ Knowledge of laptop hardware maintenance is required.
- ✓ Knowledge of Microsoft Office365 administration (exchange, sharepoint, teams, AAD) is required
- ✓ Knowledge in virtualized infrastructure is required
- ✓ Knowledge in cloud (Azure) infrastructure is highly welcomed
- ✓ Organizational skills and methodology

YOUR BENEFITS:

- ✓ Flexible working hours
- ✓ Bonuses

Are you interested in this opportunity?

>> Contact us and send us your CV at career@kayentis.com <<