

Kayentis

Dedicated to eCOA and patient engagement

eCOA Training: how can we improve the sites' and patients' experience? #whitepaper

kayentis · Tuesday, October 13th, 2020

Focused on eCOA training, this white paper transcribes the discussion from one in a series of 4 workshops about eCOA complexities held by Kayentis in 2020.

Clinical trials and eCOA experts from the pharmaceutical industry shared their experience and suggested best practice during a one-hour session that took place virtually.

This session was hosted by [Pascaline Richardot](#), Kayentis Portfolio Manager.

CONTENTS

Site Training

How can we develop training opportunities to better support site personnel?

Patient Training

Are patients sufficiently supported through the understanding of the purpose of ePRO completion and the value of the data that they provide?

Post-COVID Environment

In the new normal of a post-COVID world, virtual interactions have taken over from face-to-face trainings.
How can we efficiently train sites & patients in a manner that keeps the engagement level the same?

[Click on the image below to read the full white paper!](#)



[To download "eCOA Training: how can we improve the sites' and patients' experience?":](#)

Learn more:

- [Misconception #1 on eCOA barriers: Patient training and re-training plan is a burden](#)
- [eCOA training: How to maximize data collection and completeness?](#)
- [3 reasons for using tablet for clinical data collection @Home](#)

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