

# Kayentis

Global provider of eCOA and patient-centric solutions

## **eCOA Training: how can we improve the sites' and patients' experience? #whitepaper**

kayentis · Tuesday, October 13th, 2020

**Focused on eCOA training, this white paper transcribes the discussion from one in a series of 4 workshops about eCOA complexities held by Kayentis in 2020.**

**Clinical trials and eCOA experts from the pharmaceutical industry shared their experience and suggested best practice during a one-hour session that took place virtually.**

This session was hosted by [Pascaline Richardot](#), Kayentis Portfolio Manager.

## **CONTENTS**

- **Site Training**

How can we develop training opportunities to better support site personnel?

- **Patient Training**

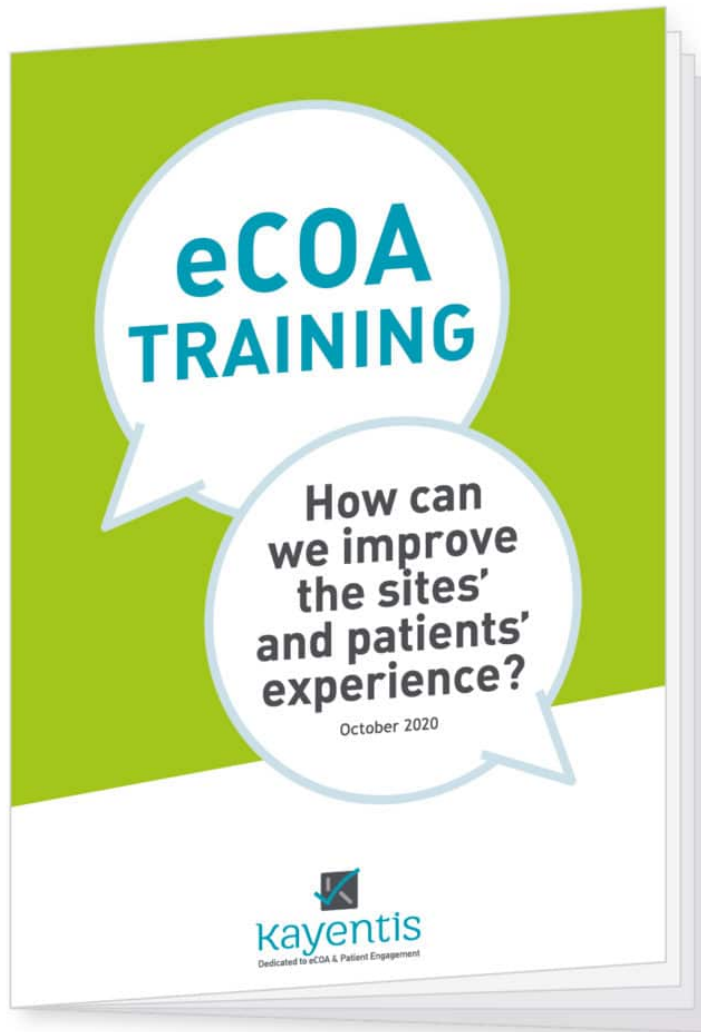
Are patients sufficiently supported through the understanding of the purpose of ePRO completion and the value of the data that they provide?

- **Post-COVID Environment**

In the new normal of a post-COVID world, virtual interactions have taken over from face-to-face trainings.

How can we efficiently train sites & patients in a manner that keeps the engagement level the same?

[Click on the image below to read the full white paper!](#)



[To download “eCOA Training: how can we improve the sites’ and patients’ experience?”:](#)

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## Learn more:

- [Misconception #1 on eCOA barriers: Patient training and re-training plan is a burden](#)
- [eCOA training: How to maximize data collection and completeness?](#)
- [3 reasons for using tablet for clinical data collection @Home](#)

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